



AGRISA FUELS TERMS & CONDITIONS

A. ORDERING

1. All orders must be accompanied by an official company purchase order or order number sent via e-mail to orders@agrisafuel.co.za
2. Please note that when placing a COC Order, the transporter needs to be selected and all relevant details of the transport company should accompany the relevant paperwork.
3. Please note that IP can only be loaded until 15:00 pm and you need to consider a possible delay in the winter season. Please ensure that your orders reach the office in advance due to IP shortages during this season.
4. All orders must be emailed to orders@agrisafuel.co.za
5. All orders must be placed by 08:30 am from Monday – Friday. No orders will be accepted over weekends or public holidays.
6. Orders placed after 08:30 am might be delayed due to reaching Agrisa Fuels after the cut off time.
7. Orders will only be placed once the funds reflect in our bank account.

B. INVOICING & PAYMENT

1. Wholesale truck deliveries will be invoiced according to BOL Nett as this is the quantity loaded into the truck and sealed by refinery at time of loading. A change in temperature could affect the quantity delivered.
2. Agrisa Fuels payment terms are strictly Cash on Order bases unless otherwise agreed upon between Customer and Agrisa Fuels prior to ordering.
3. Please ensure that the correct banking details are used when loading your beneficiaries and make sure to release your payment immediately to avoid any delays.
4. Payment must reflect in our bank from Monday to Friday by 10H00 to avoid delays.

C. COMMUNICATION

1. Once a load has been placed on the delivery schedule one of our Transport Controllers will contact you to make the necessary arrangements and you will be updated as frequently as possible. Please take note that it is not always possible to provide real time communication and we will do everything possible to provide you with an accurate location of your order.

